

Terms and Conditions

I/We the client(s) accept RoLo Home from Home Dog Boarding's Terms and Conditions listed below:

1. All prospective clients will need to complete a Registration Form.
2. Once all registration criteria have been met a meet and greet meeting will be arranged.
3. Following meet and greet, if all parties are happy with the boarding arrangements, client will be added to client database.
4. Before each board, an Arrivals Form will be emailed to the client, this will need to be completed and presented to RoLo Home from Home on arrival day.
5. If client would like their dog to be walked off lead at any time during the board, a Disclaimer Form must be completed before this can take place.
6. Client to provide bed, harness, lead, food, favourite indestructible toy, treat (if not able to have treats provided by RoLo Home from Home), medication with clear instructions on storage and dosage.
7. On arrival your dog will be fitted with a tag detailing RoLo Home from Home contact details which will be replaced with your own tag at the end of the board.
8. RoLo Home from Home Dog Boarding will love and care for your dog as we do our own dogs and will do everything to keep them safe and well whilst they are boarding with us. We cannot be held liable for any loss, injury or death to a dog in our care.
9. Client confidentiality will be maintained at all times in accordance with GDPR.